



**PUBLIC NOTICE  
IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER  
FAILURE TO MEET TOC REMOVAL REQUIREMENTS**

**ESTE INFORME CONTIENE INFORMACION MUY IMPORTANTE SOBRE SU AGUA DE BEBER. TRADUZCALO O HABLE CON ALGUIEN QUE LO ENTIENDA BIEN.**

*Note: The Borough of Phoenixville believes the situation described below resulted from laboratory error, and does not reflect an actual failure to meet TOC removal requirements. Nevertheless, we are providing this notice as required by applicable public notification regulations. The contents of this notice are specified by these regulations.*

The Borough of Phoenixville recently violated a drinking water standard. Although this situation does not require that you take immediate action, as our customers, you have a right to know what happened, what you should do, and what we did/are doing to correct this situation.

We routinely monitor for Total Organic Carbon (TOC). A TOC sample is taken from the raw water and another from treated water at the same time. The percentage removal is then calculated. Depending on beginning levels, the required amount that is needed to be removed changes. We did not meet the removal requirements for our levels.

**What should I do?**

You do not need to boil your water or take other corrective actions. However, if you have specific health concerns, consult your doctor.

People with severely compromised immune systems, infants, and some elderly may be at increased risk. These people should seek advice about drinking water from their healthcare providers. General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at 1-800-426-4791.

**What does this mean?**

This is not an immediate risk. If it had been, you would have been notified immediately. Tests taken during this time period did not indicate the presence of bacteria in the water.

Total Organic Carbon (TOC) has no health effects. However, total organic carbon provides a medium for the formation of disinfection by-products. These by-products include trihalomethanes (THMs) and haloacetic acids (HAAs). Drinking water containing these by-products in excess of the MCL may lead to adverse health effects, liver or kidney problems, or nervous system effects, and may lead to an increased risk of getting cancer.

**What happened? What is being done?**

We are required to remove a certain percentage of TOC during our normal treatment process. We are required to notify you, as our customers, that we did not remove as much of the disinfection by-product precursor as we should have.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

For more information, please contact David Haney at 610-933-8801 Ext. 615.

**Certified By:**

Signature: David Haney

Date: 6/10/2025

Print Name: David Haney

Title: Plant Superintendent

As a representative of the Public Water system indicated above, I certify that Public Notification addressing the above violation was distributed to all customers in accordance with the delivery requirements outlined in Chapter 25 PA Code Subchapter D of the Department of Environmental Protection (DEP) regulations. The following methods of distribution were used: QR code attached to water bills.